## Baldwin Expands Safety & Quality Programs

## Baldwin Internal Evaluation Program (IEP)

The Baldwin Internal Evaluation Program (IEP) offering is a fresh, new way to evaluate your organization holistically. In your current IEP, do you get tired of using the same standards? Does your IEP lack regulatory guidance to ensure prescriptive controls are in place? The Baldwin IEP service helps you to get a multi-faceted look at your organization to ensure defenses are in place by drawing on several different regulatory and best industry practice sources. The FAA recommends that IEPs should be performed on a no greater than 3-year cycle (cf. AC 120-59B, 2018), but Baldwin's IEP service is structured on a 24-month cycle to provide higher resolution and engagement. These 10-15 question audits are delivered to your portal for completion every month. This allows you to look at your organization frequently using short, to-the-point audits to ensure required and recommended risk controls are in place.

- · Curated monthly audits posted to your portal
- Detailed audit guidance from Baldwin's Safety SME's
- Supporting language to place in the organization's SMS manual
- Feedback provided on aggregate IEP results

## ER ALERT

The ER ALERT feature provides an organization the ability to alert teams of an accident, incident or other event. The ALERT can activate for either an actual event or a drill, each of which has distinct workflows. The feature automatically captures activities and actions, and provides a report upon conclusion of the event. Clients can subscribe to this feature using their own ERP Manual/Checklists or Baldwin's ERP Manual and Checklists that are customized for each client. Key elements of the ER ALERT include:

- One place to manage and document an event or drill
- Automatically creates an event and action log
- · All key elements set up in advance
- · Notifications by email and text messaging
- Team check-in function
- · Checklists set up in advance and assignable to specific individuals
- Access for external emergency support providers

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